

Complimentary airport lounge access for Mashreq Credit & Debit Cardholders

Section A: Complimentary airport lounge access through Visa Airport Companion (VAC) app

Enjoy worldwide complimentary access to airport lounges through Visa Airport Companion (VAC) mobile app for the following Mashreq Visa Credit and Debit Cards, as detailed in Table A. Please follow the below steps:

- Download Visa Airport Companion (VAC) app from Apple Store or Google Play Store
- Register your eligible Mashreq Visa Card on the app before your trip
Note: Please ensure GB (Great Britain) is not restricted for transactions on your card before registering the card on Visa Airport Companion App. To unblock Great Britain as a country, login to Mashreq Mobile App > Click on your eligible credit card > Select more > Card Control > Country Block/Unblock and unblock GB country restriction
- When you are at a participating airport lounge, present the QR code generated on VAC app and enjoy complimentary lounge access
- Stay informed about participating airport lounges, lounge availability and privileges on your eligible Mashreq Visa Card through VAC app

Table A: Complimentary airport lounge access through VAC app

S.No.	Card Name	Complimentary airport lounge benefit
A1	Mashreq io Credit Card (Visa infinite Privilege)	<ul style="list-style-type: none"> • Unlimited complimentary lounge access to the cardholder + one guest. Additional guest visits, if any, will be billed to the cardholder.

S.No.	Card Name	Complimentary airport lounge benefit
A2	Mashreq Solitaire Credit Card	<ul style="list-style-type: none"> • 12 complimentary airport lounge visits per calendar year either by the cardholder or the cardholder + guest, with a maximum of one complimentary guest per visit. • A maximum of 2 complimentary visits are available before meeting the eligibility criteria*. Once the eligibility criteria are met, the cardholder can avail the remaining 10 complimentary visits (entitlement of a total of 12 visits).
A3	Mashreq Al Islami Emirati Solitaire Credit Card	<ul style="list-style-type: none"> • Unlimited complimentary airport lounge visits per calendar year either by the cardholder or the cardholder + guest, with a maximum of one complimentary guest per visit. • A maximum of 2 complimentary visits are available before meeting the eligibility criteria*. Once the eligibility criteria are met, the cardholder can avail the remaining complimentary visits.
A4	Mashreq Visa Infinite Debit card	<ul style="list-style-type: none"> • Unlimited complimentary lounge access to the cardholder + one guest. Additional guest visits will be billed to the cardholder.

S.No.	Card Name	Complimentary airport lounge benefit
A5	Mashreq Visa Signature Debit Card	<ul style="list-style-type: none"> 8 complimentary airport lounge visits per calendar year for the cardholder only. A maximum of 1 complimentary visit is available before meeting the eligibility criteria*. Once the eligibility criteria are met, the cardholder can avail the remaining 7 complimentary visits (entitlement of a total of 8 visits).

* **Eligibility criteria:** 1 international transaction > 1 USD every calendar year on the participating card. This is assessed at a unique card number level; if a card is replaced, then an international transaction > 1 USD is required on the replaced card for the eligibility criteria to be met. Please note it may take up to 15 days for this transaction to reflect in the systems facilitating complimentary lounge access and to unlock the remaining visits.

Section B: Complimentary airport lounge access through Lounge Key

Enjoy complimentary airport lounge access through Lounge Key on the following Mashreq Cards, as detailed in Table B. Just present your physical card at a participating lounge and ask for access using Lounge Key. For more details, please visit loungekey.com/en/mashreq or download the Lounge Key mobile app.

Table B: Complimentary airport lounge access through Lounge Key app

S. No.	Card Name	Complimentary airport lounge benefit
B1	Mashreq Platinum Elite Credit Card	<ul style="list-style-type: none"> 8 complimentary airport lounge visits in a year for the cardholder, with a maximum of 2 services in a monthly billing cycle. Cardholder must spend AED 7,000 in the previous billing cycle to be eligible for 2 complimentary lounge access services in the following billing cycle. Effective 9 July 2025, AED 110 fees will be charged for lounge access service if cardholders do not meet the above criteria.
B2	Mashreq Platinum Plus Credit Card	<ul style="list-style-type: none"> 4 complimentary airport lounge visits in a year for the cardholder, with a maximum of 2 services in a monthly billing cycle. Cardholder must spend AED 7,000 in the previous billing cycle to be eligible for 2 complimentary lounge access services in the following billing cycle. A fee of AED 110 per lounge visit per person will be charged if the Cardholder does not meet the above spend criteria.

<p>B3</p>	<p>Mashreq Al Islami Platinum Credit Card</p>	<ul style="list-style-type: none"> • 8 complimentary airport lounge visits in a year for the cardholder, with a maximum of 2 services in a monthly billing cycle. • Cardholder must spend AED 7,000 in the previous billing cycle to be eligible for 2 complimentary lounge access services in the following billing cycle.
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