

Your guide to safe banking

Simple steps to keep your account secure and your money protected

1. Install applications only from official sources

- Download applications exclusively from trusted platforms such as the Google Play Store and Apple App Store
- Avoid installing APK files or applications from unknown or unverified sources

2. Exercise caution with free or pirated content

- Be vigilant with applications offering free services (e.g., streaming, IPTV, or paid content)
- Avoid clicking on suspicious links distributed via SMS, messaging apps, or social media
- Recognise that such offers are commonly used as lures for malware distribution

3. Review application permissions carefully

Customers should be advised to carefully review and restrict permissions, especially:

- Accessibility services (particularly for unknown applications)
- Screen recording/screen capture permissions
- SMS access, unless necessary

4. Maintain device security hygiene

- Regularly update mobile operating systems and applications

- Enable built-in security features such as Google Play Protect
- Avoid using rooted or jailbroken devices for financial transactions