

**Terms and Conditions**

1. The Gift Card shall be in the form of electronic vouchers and not physical cards.
2. Minimum **AED 100** equivalent “Mashreq Vantage points” (previously known as Salaam Points) to be available with customer to proceed with redemption.
3. Once Mashreq Vantage points have been redeemed for an Amazon.ae gift card, the exchange cannot be cancelled nor reversed.
4. Amazon.ae Gift Cards carry no fees and expire ten (10) years from the date of issuance.
5. The Gift card expiry date cannot be extended or changed. Any unused balance associated with the gift card will expire on the same expiry date.
6. Gift Cards cannot be reloaded; resold; used for payment outside of [www.amazon.ae](http://www.amazon.ae); redeemed for more than face value; transferred for value; redeemed for cash; returned for a cash refund; or used in a manner otherwise prohibited by Amazon.ae Gift Card Restrictions and Prohibited Activities policy.
7. No portion of your Amazon.ae Balance may be transferred to another Amazon.ae account.
8. Amazon.ae Gift Card can only be used to purchase eligible goods and services available on Amazon.ae, and cannot be used on Amazon websites in other countries.
9. Amazon.ae Gift Cards value is automatically added to your Amazon.ae balance when you load your **Gift Card**
10. Your Amazon.ae balance displays the total remaining balance of all Gift Cards that have been applied to your Amazon.ae account but not yet applied to a purchase.
11. Customer will be responsible for safeguarding his Gift Card number from unauthorized use.
12. Mashreq Vantage points will be exchanged for Amazon.ae gift card at the rate specified at the time of exchange. Mashreq reserves the right to adjust or change the exchange rates at any time at its own discretion without prior notice. Mashreq accepts no liability for any such adjustment or change in the exchange rates.
13. A completed request to redeem Mashreq Vantage points is final and may not be cancelled.
14. Mashreq Vantage Rewards program T&Cs apply  
<https://www.mashreq.com/en/uae/neo/mashreq-vantage/>