

## Mashreq Solitaire Credit Card - Valet Parking Service Terms & Conditions

Mashreq Solitaire Credit Cardholders are entitled to avail 2 \*complimentary valet parking services every billing cycle as specified below, by presenting their valid/active Solitaire Card at any of the below locations.

Location	Timings	Emirate	Service provider	Number of visits
Dubai Mall	As per Mall timings	Dubai	The Valet	2 standard visits per billing cycle month
Ibn Battuta Mall	As per Mall timings	Dubai	Valtrans	
Dubai International Airport (Terminal 1 & Terminal 3)	1st hour free, then AED 85	Dubai	Valtrans	
Bluewaters	1st 3 hours free, then AED 90	Dubai	Valtrans	
Nakheel Mall	As per Mall timings	Dubai	Valtrans	
Mall of the Emirates,	As per Mall timings	Dubai	Valtrans	
Deira City Centre,	As per Mall timings	Dubai	Valtrans	
Mirdif City Centre,	As per Mall timings	Dubai	Valtrans	

Location	Timings	Emirate	Service provider	Number of visits
Dubai Marina Mall	As per Mall timings	Dubai	The Valet	
Pier 7	As per Mall timings	Dubai	The Valet	
-	-	-	-	
-	-	-	-	
Marina Mall	As per Mall timings	Abu Dhabi	Valtrans	
Dalma Mall	As per Mall timings	Abu Dhabi	Valtrans	
Deer fields Mall	As per Mall timings	Abu Dhabi	Valtrans	
Yas Mall	As per Mall timings	Abu Dhabi	Valtrans	
Reem Mall	As per Mall timings	RAK	Valtrans	
Al Hamra Mall	As per Mall timings	RAK	Valtrans	

- Utilization of the FREE Valet Parking service is **subject to a minimum cumulative retail spend of AED 10,000 in the previous billing cycle.** \*
- In the event of the customer not meeting the minimum spend criteria, the charges outlined in the Charges table will be debited to your Solitaire credit card.
- Charges for additional visits (uses) for valet services will be applied as per the Charges table outlined below. Please note that these charges are not reversible.
- Valet Services are being provided through a third party, VALTRANS

Transportation Systems and Services LLC. ("Valtrans") and The Valet.

- To access valet services, customers are required to present their Mashreq Solitaire Credit Card to the Valtrans and The Valet personnel at any of the above-mentioned locations.
- Customers are required to write down their name and complete credit card number on the registration form at any of the above-mentioned locations.
- This valet service provided by the service provider is subject to availability of parking space.
- This service is offered at the sole discretion of the Bank and the Bank reserves the right to modify or vary the service.
- The Bank reserves the right to Add or Delete any location.
- The Bank reserves the right to modify the monthly minimum spend criteria at its own discretion.

### **Valet Terms & Conditions**

**Standard Complimentary Parking Validity:** For all locations with standard complimentary parking validity, the maximum time period that a single visit can constitute of is the period from the time the Cardholder hands over the keys at the valet desk to the end of valet operational hours on the same day.

**Limited Time Complimentary Parking Validity:** For all locations with limited time complimentary parking validity, the maximum time period that a single visit can constitute is set out in the table above. Important! In case the Cardholder's vehicle is parked at a Valtrans location and The Valet for a time exceeding the limited time complimentary parking validity, the Cardholder will be liable to pay the charges for excess usage/overtime as set out in the table above. These charges may either be payable in cash on location at the Valtrans kiosk.

## Charges

The below mentioned charges will be applicable and debited to the card holder's Mashreq Solitaire credit card upon exceeding the permitted 2 complimentary monthly uses or when the monthly spend criteria for this service is not met.

### All other locations (except Dubai Mall)

Location	Charge per visit (AED)	Emirates	Service provider
Ibn Battuta Mall, Dubai	AED 65	Dubai	Valtrans
Dubai International Airport, Dubai	AED 85 (1 <sup>st</sup> hour only)	Dubai	Valtrans
Bluewaters	AED 90 (1 <sup>st</sup> 3 hour only)	Dubai	Valtrans
Nakheel Mall	AED 70	Dubai	Valtrans
Mall of the Emirates	AED 100 (standard)	Dubai	Valtrans
Deira City Centre	AED 100 (standard)	Dubai	Valtrans
Mirdif City Centre	AED 100 (standard)	Dubai	Valtrans
Dubai Marina Mall	AED 50	Dubai	The Valet
Pier 7	AED 100	Dubai	The Valet
Dubai Hills Mall	AED 52	Dubai	The Valet
Zabeel	AED 52 Weekday	Dubai	The Valet

Location	Charge per visit (AED)	Emirates	Service provider
	(Monday to Thursday) AED105 Weekend (Friday to Sunday) & Public Holiday		
Yas Mall	AED60	Abu Dhabi	Valtrans
Marina Mall	AED60	Abu Dhabi	Valtrans
Dalma Mall	AED60	Abu Dhabi	Valtrans
Deerfields Mall	AED60	Abu Dhabi	Valtrans

#### Dubai Mall Parking Locations Standard / Normal Parking Only)

Location	Parking type	Day	Rate (AED)
Fashion Avenue Boulevard	Standard/Normal	Monday to Thursday	150
		Friday to Sunday	200
		Public Holiday	250
Fashion Parking Level 3	Standard/Normal	Monday to Thursday	150
		Friday to Sunday	150
		Public Holiday	250
Zabeel	Standard/Normal	Monday to Thursday	52
		Weekend (Friday to Sunday) and Public Holiday	105

Location	Parking type	Day	Rate (AED)
China Town	Standard/Normal	Monday to Sunday	50
		Public Holiday	50

With effect from 1 January 2018, all fees & charges mentioned are subject to additional 5% Value Added Tax.

\*Private Banking Solitaire Credit Card customers will be eligible for unlimited valet parking services.

\*\* No minimum spends criteria applicable for Private Banking Solitaire Credit Card customers for availing complimentary airport pickup/drop services.