

MakeMyTrip Offer Terms and Conditions for Mashreq Platinum Plus Credit Cardholders

The Offer shall be subject to following offer terms and conditions ("**Terms and Conditions**"). Please read these Terms and Conditions carefully. If you participate in the Offer we will assume that you have read & understood these Terms and Conditions and that you fully agree to abide by them.:

- The Offer shall be applicable to all holders of a valid Mashreq Platinum Plus Credit Card
- Each holder of Mashreq Platinum Plus Credit Card in the United Arab Emirates ("**Eligible Cardholder**") may get the following benefits ("**Benefits**") under the Offer:
 - Flights Offer:
Instant Discount of Flat 10% up to AED 80 & 10% reward bonus in MMT wallet up to AED 80. Minimum Transaction value of AED 600
 - Hotels Offer:
Instant Discount of Flat 15% up to AED 300 + 15% reward bonus in MMT wallet up to AED 300, minimum transaction value of AED 300 on booking of hotels through the MakeMyTrip UAE Mobile App (IOS and Android) and mobile website and desktop website ("MMT Platform")
- Offer Period: 1 Sep 2025 to 31 Aug 2026.
- Eligible Cardholder must use the coupon code **MASHREQPP** to get the Benefits under the Offer while making payments through Mashreq Platinum Plus Credit Card on the MMT Platform.
- Offer is ONLY valid on MakeMyTrip UAE Mobile App (IOS and Android) and mobile website and desktop website. Offer is valid for new and existing users of

MakeMyTrip UAE Mobile App (IOS and Android) and mobile website and desktop website.

- Coupon code is redeemable only once per user per month within the Offer Period.
- MMT reward bonus obtained pursuant to the Offer shall only be valid for sixty (60) days from the date of receipt of the said amount.
- Hotel offer is not applicable on payment mode pay at hotel/pay later and is valid only if entire booking amount is fully paid in advance on the MMT Platform,
- Offer shall be valid on all days during the Offer Period including UAE public holidays.
- The Offer cannot be redeemed in cash in whole or in part and cannot be used in conjunction with any other offer/ promotion during the Offer Period.
- By participating in the Offer, the Eligible Cardholder authorizes Mashreq to provide Eligible Cardholder information that are necessary to fulfill the registration/enrolment process of the Offer to its third-party service providers. Further, the Eligible Cardholder confirms that he/she has read, understood and agrees to be bound by the mechanics of the Offer.
- An Eligible Cardholder that participates in the Offer shall be deemed to have accepted his/her participation in the Offer as per these Terms & Conditions.
- If the Eligible Cardholder violates any of these Terms & Conditions, he/she will not be entitled to any Benefits under this Offer.
- Mashreq reserves the right to notify the Eligible Cardholder of the Offer by phone or any other means of communication which Mashreq, in its absolute discretion, deems fit.
- Without prejudice to the foregoing, and to the fullest extent permitted by law, Mashreq shall not be liable to any person for any loss, damage, expenses or claim (whether direct or indirect) in relation to any personal injury, death, false representation, damage or omission arising from or in connection with the usage or attempted usage of the Offer or goods and/or services provided under the Offer.

- It is the Eligible Cardholder's responsibility to ensure that details such as mobile number and email ID provided to Mashreq are correct and accurate. Eligible Cardholder's name should be correctly updated in Mashreq's records
- Mashreq reserves the right in its absolute discretion to amend, supplement, suspend or terminate this Offer or its associated Terms and Conditions without any prior notice. For the avoidance of doubt, the amendment, suspension or termination of this Offer by Mashreq shall not entitle the Eligible Cardholder or winner to any claim, compensation of loss or damages from Mashreq.
- Mashreq has the sole right to exclude and/or disqualify any Eligible Cardholder from participating in the Offer at any given time for any reasons whatsoever without giving any prior notification to such Cardholder. Any excluded/disqualified Eligible Cardholder from the Offer shall not, under any circumstances, be compensated by the Bank in any event whatsoever.
- In case of any payment related issue, Mashreq shall be responsible for resolving the same by directly connecting with the Eligible Cardholder and MMT shall not be responsible and liable for the same.
- Mashreq, at its absolute discretion shall have the right to terminate the Eligible Cardholder's Mashreq Card account in order to protect Mashreq's interests in any manner whatsoever.
- In no event shall Mashreq, any of its affiliates, or any of its officers, directors, employees or agents be liable or responsible for any loss, damage or expense arising out of or otherwise related to this Offer.
- Mashreq shall not be in breach of its obligations or otherwise be liable to conduct the Offer as a result of any Force Majeure Event. A Force Majeure Event in these terms and conditions, shall mean circumstances beyond the reasonable control of Mashreq and unforeseeable situations including, amongst other things, acts of God, industrial disputes, acts and regulations of any governmental or authority in any jurisdiction, epidemics, pandemics, diseases or public health emergencies, etc.

In such circumstances, Mashreq's obligations to the Eligible Cardholder shall automatically stand discharged without the need to provide notice

- Mashreq does not offer or provide any warranties, nor accept any responsibility or liability of any kind in respect of the Offer and hereby disclaims any and all express or implied warranties with respect of the same. Mashreq shall not be responsible if the quality of goods or services provided by any merchant are not up to the satisfaction of Eligible Cardholders.
- These Terms and Conditions are to be read in conjunction with Mashreq's Credit Card general terms and conditions governing the card and the Eligible Cardholder agrees to be unconditionally bound by the same. In the event of any conflict or inconsistency between these Terms and Conditions of the Offer and the general credit card terms and conditions, these Terms and Conditions will prevail only to the extent of the Offer.
- The Offer along with its Terms and Conditions are governed by and construed in accordance with the laws of Dubai, United Arab Emirates without prejudice to resolutions, notices, framework or any guidance/advises from the Central Bank of UAE
- Mashreq's decision on all matters and/or disputes relating to this Offer shall be final and binding on all Eligible Cardholders.
- Any complaints/inquiries by Cardholders in relation to the Offer will only be entertained until 60 days from the Offer end date,
- Mashreqbank psc is a bank licensed and regulated by the UAE Central Bank.