

Complimentary airport lounge visits for Mashreq Credit & Debit Cardholders

Section A: Complimentary airport lounge visits through Visa Airport Companion (VAC) app

Enjoy worldwide complimentary access to participating airport lounges through the Visa Airport Companion (VAC) mobile app with eligible Mashreq Visa Credit and Debit Cards, as detailed in Table A and Table B. Please follow the steps below:

- Download the Visa Airport Companion (VAC) app from the Apple Store or Google Play Store.
- Register your eligible Mashreq Visa Card on the app before your trip.
Note: Ensure that Great Britain (GB) is not restricted for transactions on your card before registering it on the VAC app.
To unblock GB:
 - Log in to the Mashreq Mobile App
 - Click on your eligible credit card
 - Select More > Card Control > Country Block/Unblock
 - Unblock the GB country restriction
- At a participating airport lounge, present the QR code generated by the VAC app to enjoy complimentary access.
- Stay informed about participating lounges, availability, and privileges on your eligible Mashreq Visa Card through the VAC app.

Table A: Complimentary airport lounge visits through VAC app

S. No.	Card Name	Complimentary Airport Lounge Benefit
A1	Mashreq io Credit Card (Visa Infinite Privilege)	<ul style="list-style-type: none"> • Unlimited complimentary airport lounge visits per calendar year by the Cardholder, with a maximum of one complimentary guest per visit. Additional guest visits will be billed to the Cardholder.

A2	Mashreq Solitaire Credit Card	<ul style="list-style-type: none"> 12 complimentary visits per calendar year for the Cardholder or Cardholder + one guest. A maximum of 2 visits are available before meeting the eligibility criteria*. Once the edibility criteria is met the remaining 10 visits can be availed.
A3	Mashreq Al Islami Emirati Solitaire Credit Card	<ul style="list-style-type: none"> Unlimited complimentary airport lounge visits per calendar year by the Cardholder, with a maximum of one complimentary guest per visit. Additional guest visits will be billed to the Cardholder. A maximum of 2 complimentary visits are available before meeting the eligibility criteria*. *. Once the edibility criteria is met the remaining 10 visits can be availed.
A4	Mashreq Visa Infinite Debit card	<ul style="list-style-type: none"> Unlimited complimentary airport lounge visits per calendar year by the Cardholder, with a maximum of one complimentary guest per visit. Additional guest visits will be billed to the Cardholder.
A5	Mashreq Visa Signature Debit Card	<ul style="list-style-type: none"> 8 complimentary airport lounge visits per calendar year for the Cardholder only. A maximum of 1 complimentary visit is available before meeting the eligibility criteria*. Once the edibility criteria is met the remaining 10 visits can be availed.).

*** eligibility criteria:** 1 international transaction > 1 USD every calendar year on the participating Card. This is assessed at a unique card number level; if a Card is replaced, then an international transaction > 1 USD is required on the replaced Card for the eligibility criteria to be met. Please note It may take up to 15 days for the transaction to reflect in the systems and unlock the remaining complimentary visits..

Complimentary airport lounge visits through Lounge Key

Enjoy complimentary airport lounge access through Lounge Key on the following Mashreq Cards, as detailed in Table B. Just present your physical card at a participating lounge and ask for access using Lounge Key. For more details, please visit <https://www.loungekey.com/mashreq> or download the Lounge Key mobile app.

Table B: Complimentary airport lounge access through Lounge Key app

S. No.	Card Name	Complimentary Airport Lounge Benefit
B1	Mashreq Platinum Elite Credit Card	<ul style="list-style-type: none"> 8 complimentary airport lounge visits per year for the Cardholder, with a maximum of 2 visits per monthly billing cycle. The Cardholder must spend AED 7,000 in the previous billing cycle to be eligible for 2 complimentary airport lounge visits in the following billing cycle. A fee of AED 110 per lounge visit per person will be charged if the Cardholder does not meet the above spend criteria.
B2	Mashreq Platinum Plus Credit Card	<ul style="list-style-type: none"> 4 complimentary airport lounge visits per year for the Cardholder, with a maximum of 2 visits per monthly billing cycle. The Cardholder must spend AED 7,000 in the previous billing cycle to be eligible for 2 complimentary airport lounge visits in the following billing cycle. A fee of AED 110 per lounge visit per person will be charged if the Cardholder does not meet the above spend criteria.
B3	Mashreq Al Islami Platinum Credit Card	<ul style="list-style-type: none"> 8 complimentary airport lounge visits per year for the Cardholder, with a maximum of 2 visits per monthly billing cycle. The Cardholder must spend AED 7,000 in the previous billing cycle to be eligible for 2 complimentary airport lounge visits in the following billing cycle. A fee of AED 110 per lounge visit per person will be charged if the Cardholder does not meet the above spend criteria.