

## **Mashreq and Cinepolis Cinemas**

### **Offer Details:**

- The Offer can be availed anytime between 1<sup>st</sup> January 2026 – 31<sup>st</sup> December , 2026
- The 50% discount offer is applicable on Deluxe-Plus seats at Cinépolis Cinemas in Oasis Mall, Sharjah.
- Mashreqbank psc (Mashreq/the Bank) debit and credit cards are eligible for up to maximum of 8 discounted tickets per month.
- The offer can be redeemed on Cinépolis cinemas website and application. Online fees may apply.
- Tickets are subject to availability.
- The offer is not valid in conjunction with any special promotion, private screening, or premiere.
- Tickets purchased on the date are non-refundable and non-transferable.
- The offer cannot be exchanged for any cash value.
- This offer will not apply if you pay using your Samsung pay, apple pay or any other wallet/pay transactions.
- This offer is not valid on Mashreq corporate credit card, Mashreq air Arabia credit card and Mashreq Etisalat credit card.

### **General Terms and Conditions:**

- Taxes may apply to the full value of the discounted amount made under the offer.
- The offer cannot be redeemed in cash, in whole or in part and cannot be used in conjunction with any other offer(s).
- By joining the offer, the card member authorizes Mashreq to provide eligible cardholder information that are necessary to fulfill the registration process of the offer to its third-party service providers. Further, the eligible cardholder confirms that he/she has read, understood and agrees to be bound by the mechanics and details of the promotion/offer.
- The information of the offer will be sent via SMS/Email to the eligible cardholder registered mobile number and/or email address.
- Mashreq reserves the right to disqualify the eligible cardholder from this offer or any other future offers.

- An eligible cardholder that transacts during the offer period shall be deemed to have accepted his/her participation in the offer as per these terms and conditions of the offer.
- If the eligible cardholder violates any of these terms and conditions, the offer will be invalid.
- Mashreq reserves the right to notify the eligible cardholder by phone or any other means of communication which Mashreq, in its absolute discretion, deems fit.
- Cinepolis cinemas is the sole provider of good and/or services under the offer. Accordingly, the eligible cardholder, acknowledges and agrees that the procurement by him/her of any goods and/or services under the offer shall constitute a contract solely between Cinepolis Cinemas and him/her, and Mashreq is not, nor will become, a party thereto.
- By utilizing or attempting to utilize any of the goods and services under this offer, the eligible cardholder understands, acknowledges and agrees that:
  - a. Any claim, complaint or dispute of any nature arising out of or in relation to the procurement, or attempted procurement by the cardholder of any goods and/or services under the Offer (each a claim) shall be settled by the cardholder directly with Cinepolis Cinema, and cardholder shall not make any claim from Mashreq.
  - b. Without prejudice to the foregoing, and to the fullest extent permitted by law, Mashreq shall not be liable to any person for any loss, damage, expenses or claim (whether direct or indirect) in relation to any personal injury, death, false representation, damage or omission arising from or in connection with the usage or attempted usage of the offer or goods and/or services provided under the Offer representation, damage or omission arising.
- It is the eligible cardholder's responsibility to ensure that details such as mobile number and email ID provided to Mashreq are correct. Eligible cardholder's name should be correctly updated in Mashreq's records.
- Mashreq reserves the right in its absolute discretion to amend, supplement, suspend or terminate this offer or its associated terms and conditions without any prior notice. For the avoidance of doubt, the amendment, suspension or termination of this offer by Mashreq shall not entitle the eligible cardholder or winner to any claim, compensation of loss or damages from Mashreq.
- The Bank has the sole right to exclude and/or disqualify any eligible cardholder from participating in the offer at any given time for any reasons whatsoever without giving any prior notification to such cardholder. Any excluded/disqualified eligible cardholder from the offer shall not, under any circumstances, be compensated by the Bank in any event whatsoever.
- Mashreq, at its absolute discretion shall have the right to terminate the eligible cardholder's Mashreq card account in order to protect Mashreq's interests in any manner whatsoever.

- In no event shall Mashreq, any of its affiliates, or any of its officers, directors, employees or agents be liable or responsible for any loss, damage or expense arising out of or otherwise related to this offer.
- Mashreq shall not be in breach of its obligations or otherwise be liable to conduct the offer as a result of any Force Majeure Event. A Force Majeure Event in these terms and conditions, shall mean circumstances beyond the reasonable control of Mashreq and unforeseeable situations including, amongst other things, acts of God, industrial disputes, acts and regulations of any governmental or authority in any jurisdiction, epidemics, pandemics, diseases or public health emergencies, etc. In such circumstances, Mashreq's obligations to the eligible cardholder shall automatically stand discharged without the need to provide notice.
- Mashreq does not offer or provide any warranties, nor accept any responsibility or liability of any kind in respect of the offer and hereby disclaims any and all express or implied warranties with respect of the same.
- Mashreq shall not be responsible if the quality of goods or services provided by any merchant are not up to the satisfaction of eligible cardholders.
- These terms and conditions are to be read in conjunction with Mashreq's credit and debit card general terms and conditions governing the card and the eligible cardholder agrees to be unconditionally bound by the same. In the event of any conflict or inconsistency between these terms and conditions of the offer and the general credit and debit card terms and conditions, these terms and conditions will prevail only to the extent of the offer.
- The offer along with its terms and conditions are governed by and construed in accordance with the laws of Dubai, United Arab Emirates.
- Any complaints/inquiries by the cardholders in relation to the offer will only be entertained till 30th January 2027.
- Mashreq's decision on all matters and/or disputes relating to this offer shall be final and binding on all cardholders.
- Purchase reversals, refunds and transactions disputed by the eligible cardholders shall be excluded from this offer.
- Employees and staff of Mashreq or any of its subsidiaries are eligible under this offer.
- Mashreqbank psc and Mashreq Al Islami (The Islamic window of Mashreqbankpsc) is licensed and regulated by the UAE Central Bank.