mashreq المشرق

1967
Al Ghurair's establish Bank of Oman in Deira +

1981
First local bank to issue credit cards, allowing customers to transact conveniently

1983
First ATM dispenser in the UAE

1984
First bank to launch traveler cheques

1989
Telebanking service launched

1992
First bank to centralize operation

2004
First Smart Card (chip-based credit card) in region

2011
First bank to establish electronic Student Banking Centre

2012
- First bank to offer Instant Banking
- First bank to offer insurance protection for remittances (Remit Shield)

2013
First smartphone supported mobile payment device (Mashreq Pay port)

2014
- First bank to launch Tap n Go sticker
- First bank to offer instant Foreign Currency Account

2015
- First fully automated bank branch
- First bank to launch cashless card for corporate customers
- Launches Mashreq Monster, on-site cash and cheque deposits for businesses
- Mashreq Cheque Scan allows electronic deposit of cheques (Current & Post-dated)

2016
- First chatbot for customer interface (Mashreq Bot)
- First bank to launch cashless card for corporate customers- Cash withdrawal facility for Corporate Customer without having a physical card present through ATM's
- Launches mashreq MATRIX Edge, mobile banking app for corporates

2017
- First green energy Mobile -ATM vehicle
- UAE's frst full-fedged digital bank- Mashreq Neo

2018
- First bank to launch Alipay in the UAE
- Payment Tracker for real-time corporate payments

2020
- First Mobile Banking in GCC for International Market Investments
- Region's first Block chain KYC data sharing consortium
- e-mortgage system with DLD