

Frequently Asked Questions (FAQs) Special Pricing Offer

1. What is the offer period?

The overall offer period is from March 1, 2025 to June 30, 2025.

2. What is the base?

Statement balance as on 28th February, 2025.

3. Who is eligible for the offer?

To be eligible for this offer, the Customer must grow Wakala Convenience Savings Account Balance by investing fresh funds during the Offer Period. This growth will be assessed by comparing the Wakala Convenience Savings Account Balance as on 30 June 2025 with 28 February 2025 on Relationship Balance level.

4. How can I participate in this offer?

Simply by opening a Wakala Convenience Savings Account or investing fresh funds into an existing Wakala Convenience Savings Account

5. What is meant by Fresh Funds?

Means funds deposited in Savings Account that were not present in Relationship Balance as on 28 February 2025

6. What is the minimum amount to qualify for this offer?

There is no minimum growth requirement to qualify for the offer. All fresh funds invested/deposited in the Savings account will be considered

7. How will the payout be calculated?

Payout will be calculated on the Incremental Eligible Average Balance, which, as defined in the Terms & Conditions, is the lower of:

- a. the difference between the average balance of Wakala Convenience Savings Account during the Offer Period and the Base,
- b. The difference between the average of the total deposits in the Relationship Balance during the Offer Period and the Base

8. When will the payout be credited?

The Special anticipated profit will be calculated & credited manually on Eligible Incremental Average Balance to the Customer's account. This means that any regular profit automatically paid by the system plus the manual credit referred to above will ensure that

- a **total payout** of 4.5% anticipated profit per annum for the Offer Period is received by the customer. The Special anticipated profit will be credited within 30 business days after the end of the Offer Period.
- **Exclusive for Emiratis** - a **total payout** of anticipated profit of 4.6% per annum for the Offer Period is received by the customer. The Special anticipated profit will be credited within 30 business days after the end of the Offer Period.

March 2025	April 2025	May 2025	June 2025	Aug 2025
Anticipated profit of 1.50% per annum will be credited for each month				Additional 3.00% per annum anticipated profit will be credited to make up the complete anticipated return of 4.50% per annum

	Exclusive for Emiratis - Additional 3.10% per annum anticipated profit will be credited to make up the compete anticipated return of 4.60% per annum
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For complete details, please go through the Terms & Conditions and Offer Statement.