

Frequently Asked Questions (FAQs) Special Pricing Offer

1. What is the offer period?

The overall offer period is from March 1, 2025 to June 30, 2025.

2. What is the base?

Statement balance as on 28th February 2025.

3. Who is eligible for the offer?

To be eligible for this offer, the Customer must grow Savings Account Balance by investing fresh funds during the Offer Period. This growth will be assessed by comparing the Savings Account Balance as on 30 June 2025 with 28 February 2025 on Relationship Balance level.

4. How can I participate in this offer?

Simply by opening a Savings Account or investing fresh funds into an existing Savings Account

5. What is meant by Fresh Funds?

Means funds deposited in Savings Account that were not present in Relationship Balance as on 28 February 2025

6. What is the minimum amount to qualify for this offer?

There is no minimum growth requirement to qualify for the offer. All fresh funds invested/deposited in the Savings account will be considered.

7. How will the payout be calculated?

Payout will be calculated on the Incremental Eligible Average Balance, which, as defined in the Terms & Conditions, is the lower of:

- a. The difference between the average balance of Savings Account during the Offer Period and the Base,
- b. The difference between the average of the total deposits in the Relationship Balance during the Offer Period and the Base

8. When will the payout be credited?

The Special Interest will be calculated & credited manually on Eligible Incremental Average Balance to the Customer's account. This means that any regular interest automatically paid by the system plus the manual credit referred to above will ensure that

- A total **payout** of 4.5% per annum for the Offer Period is received by the customer. The Special Interest will be credited within 30 business days after the end of the Offer Period.
- **Exclusive for Emiratis** - a **total payout** of 4.6% per annum for the Offer Period is received by the customer. The Special Interest will be credited within 30 business days after the end of the Offer Period.

For complete details, please go through the Terms & Conditions and Offer Fact Sheet.