

### **Mashreq and IMG Worlds of Adventure**

#### **Offer Details:**

- Get 30% discount on General Admission Tickets calculated at the rack rate for 1+4 Family Members at IMG Worlds of Adventure
- The Offer can be redeemed anytime between 15<sup>th</sup> Jan 2025 – 30<sup>th</sup> Jun, 2025
- This offer is only valid on physical tickets counters of IMG Worlds of Adventure and will not apply to online tickets
- Card holder must be present at the counter to purchase the ticket to avail the discount
- Kids below 1.05m height will enter the Park free of cost
- This offer is not valid in conjunction with any offer or promotion
- For more details contact IMG contact center on 600 500 962 / +971 4 403 8888 OR drop a line at [guestrelations@imgworlds.com](mailto:guestrelations@imgworlds.com)
- For park rules visit: <https://www.imgworlds.com/language/en/planyourvisit/park-rules/>
- This Offer is not valid on Mashreq Corporate Credit Card.
- Terms and Conditions of the Offer are available at [www.mashreq.com/IMGWorlds](http://www.mashreq.com/IMGWorlds)
- IMG Worlds of Adventure Terms and Conditions may also apply <https://www.imgworlds.com/language/en/terms-and-conditions/>

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#### **General Terms and Conditions:**

- Taxes may apply to the full value of the discounted amount made under the Offer
- The Offer cannot be redeemed in cash, in whole or in part and cannot be used in conjunction with any other Offer(s)
- By joining the Offer, the Card Member authorizes Mashreq to provide Eligible Cardholder information that are necessary to fulfill the registration process of the Offer to its third-party service providers. Further, the Eligible Cardholder confirms that he/she has read, understood and agrees to be bound by the mechanics of the promotion
- The information of the offer will be sent via SMS/Email to the Eligible Cardholder registered mobile number and/or email address.
- Mashreq reserves the right to disqualify the Eligible Cardholder from this and future Offers
- An Eligible Cardholder that transacts during the Offer Period shall deemed to have accepted his/her participation in the Offer as per these Terms & Conditions of the Offer.
- If the Eligible Cardholder violates any of these terms, the Offer will be invalid.
- Mashreq reserves the right to notify the Eligible Cardholder by phone or any other means of communication which Mashreq, in its absolute discretion, deems fit.
- IMG World of Adventure is the sole provider of good and/or services under the offer. Accordingly, the Eligible Cardholder, acknowledges and agrees that the procurement by him/her of any goods and/or services under the offer shall constitute a contract solely between IMG World of Adventure and him/her, and Mashreq is not, nor will become, a party thereto
- By utilizing or attempting to utilize any of the goods and services under this offer, the Eligible Cardholder understands, acknowledges and agrees that:
  - a. Any claim, complaint or dispute of any nature arising out of or in relation to the procurement, or attempted procurement by the cardholder of any goods and/or services under the Offer (each a claim) shall be settled by the cardholder directly with the IMG World of Adventure, and cardholder shall not make any claim from Mashreq
  - b. Without prejudice to the foregoing, and to the fullest extent permitted by law, Mashreq shall not be liable to any person for any loss, damage, expenses or claim (whether direct or indirect) in relation to any personal injury, death, false representation, damage or omission arising from or in connection with the usage or

attempted usage of the Offer or goods and/or services provided under the Offer representation, damage or omission arising

- It is the Eligible Cardholder's responsibility to ensure that details such as mobile number and email ID provided to Mashreq are correct. Eligible Cardholder's name should be correctly updated in Mashreq's records.
- Mashreq reserves the right in its absolute discretion to amend, supplement, suspend or terminate this Offer or its associated Terms and Conditions without any prior notice. For the avoidance of doubt, the amendment, suspension or termination of this Offer by Mashreq shall not entitle the Eligible Cardholder or winner to any claim, compensation of loss or damages from Mashreq.
- The Bank has the sole right to exclude and/or disqualify any Eligible Cardholder from participating in the Offer at any given time for any reasons whatsoever without giving any prior notification to such Cardholder. Any excluded/disqualified Eligible Cardholder from the Offer shall not, under any circumstances, be compensated by the Bank in any event whatsoever.
- Mashreq, at its absolute discretion shall have the right to terminate the Eligible Cardholder's Mashreq Card account in order to protect Mashreq's interests in any manner whatsoever.
- In no event shall Mashreq, any of its affiliates, or any of its officers, directors, employees or agents be liable or responsible for any loss, damage or expense arising out of or otherwise related to this Offer.
- Mashreq shall not be in breach of its obligations or otherwise be liable to conduct the Offer as a result of any Force Majeure Event. A Force Majeure Event in these terms and conditions, shall mean circumstances beyond the reasonable control of Mashreq and unforeseeable situations including, amongst other things, acts of God, industrial disputes, acts and regulations of any governmental or authority in any jurisdiction, epidemics, pandemics, diseases or public health emergencies, etc. In such circumstances, Mashreq's obligations to the Eligible Cardholder shall automatically stand discharged without the need to provide notice.
- Mashreq does not offer or provide any warranties, nor accept any responsibility or liability of any kind in respect of the Offer and hereby disclaims any and all express or implied warranties with respect of the same.
- Mashreq shall not be responsible if the quality of goods or services provided by any merchant are not up to the satisfaction of Eligible Cardholders.
- These Terms and Conditions are to be read in conjunction with Mashreq's Credit and Debit Card general terms and conditions governing the card and the Eligible Cardholder agrees to be unconditionally bound by the same. In the event of any conflict or inconsistency between these Terms and Conditions of the Offer and the general credit and debit card terms and conditions, these Terms and Conditions will prevail only to the extent of the Offer.
- The Offer along with its Terms and Conditions are governed by and construed in accordance with the laws of Dubai, United Arab Emirates.
- Any complaints/inquiries by Cardholders in relation to the Offer will only be entertained till 30<sup>th</sup> Jul 2025
- Mashreq's decision on all matters and/or disputes relating to this Offer shall be final and binding on all Cardholders.
- Purchase reversals, refunds and transactions disputed by the eligible cardholders shall be excluded
- Employees and staff of the Mashreq or any of its subsidiaries are eligible under this Campaign
- Mashreqbank PSC and Mashreq Al Islami (Islamic Banking Division of Mashreqbank PSC) is licensed and regulated by the UAE Central Bank